• Question (1): Our company can only bid in Gaza or send by email. Is this applicable?

Answer: Note that as per tender specifications: "The public contract has three lots. The tenderer may submit a tender for one lot or more. A tender for part of a lot is inadmissible".

Additionally, tenders can't be sent via email, they can only be submitted in hard copy based on instructions given in clause 3.4.5 (How to submit tenders?) of the tender specifications.

• Question (2): Regarding delivery location, some of the items mention locations to Ramallah Or Gaza, But some of them is (N/A). Kindly clarify the N/A locations?

Answer: Note that the delivery location for each lot is as follow:

- Lot 1: Enabel Ramallah Office
- o Lot 2: Enabel Ramallah and Gaza Strip Office
- Lot 3: Enabel Gaza Strip Office
- Note that (N / A) means not applicable and that is only for the (setup and configurations scope of work)
- Question (3): we intend to participate in a lot and some requested items are not in our line of products, can we skip them?

Answer: Each lot must include all requested items "The public contract has three lots. The tenderer may submit a tender for one lot or more. A tender for part of a lot is inadmissible".

 Question (4): In lot 1, Item 9 (Heavy Duty business Colour Monochrome MFP), please clarify if you need Colour or Monochrom Unit and state clearly if you want Black & White MFP or full color MFP?

Answer: It's a full color MFP

• Question (5): Are the Quantities mentioned going to be Ordered in One Order & Prices Valid to Six Months for further Orders ?

Answer: Yes