

## Questions and answers

### Public framework agreement “Cascade” for the supply of Tablets and Photocopiers. RFP#: PSE22001-10137

**Date: 21 November 2025**

#### 1.1 Technical Questions

- 1- What is the cascade agreement duration, meaning after award, for how long we will be abide to the offered prices?

For each lot the contract starts upon award notification and lasts for **three months**.

After this initial term, this public contract may be renewed by the contracting authority by registered letter sent at least one month prior to the contract renewal date.

The renewal will be made as per the terms and conditions of the initial Tender Specifications.

Should the contract not be renewed, the contractor cannot claim damages.

- 2- Regarding lot No. 2 – photocopiers, we like to clarify that the manufacturer warranty is one year, and the free maintenance is 75000 copies or five years whichever comes first including consumables and spare parts and excluding paper and misuse. The is a difference between warranty and free maintenance.

Noted. Free maintenance and warranty distinction accepted, as long as full terms (5 years or 75,000 copies) are honored.

- 3- You stated that delivery will be to Ministry of Education in Ramallah, are they going to be installed there.

Delivery is to MoE warehouse in Ramallah. Installation to be in Gaza when you will receive further notice.

- 4- Can we offer a segmentation of delivery duration for the whole quantity.

Partial delivery is acceptable if completed within the contract period. Specify timeline in offer.

- 5- Prices needed to be valid for 90 days from deadline, availability of stock is changeable, can you tell us when do you intend to award the RFP from deadline.

Tentative award expected within 1–2 weeks after submission deadline, subject to internal approvals.

- 6- Regarding the required documents item 6.6 – please clarify the needed document in appendix 8 – from which authority.

“Declaration from a competent authority of not being in a situation of bankruptcy or insolvency” signed and stamped by the audit firm.

- 7- And finally, required documents 6.6 - appendix 6 – power of attorney – is an authorization letter on company’s letter head paper issued from the general manager (authorized to sign on behalf of company) is sufficient.

The authorization should be signed by an authorized member listed in the registration certificate.

## **End of Questions**