

## CLARIFICATION INFORMATION

**Contract title:** Public service contract for the Provision of Consultancy Services for SaaS Solution and Streamline Health Licenses for KIDA and Kagando Hospitals.

**Reference:** UGA21003-10307

Please note that the contracting authority will not further respond to any other question as provided for under point 3.3 “Information”. As a reminder, tenders must be received **before 20<sup>th</sup> April 2026 at 11:00 AM Kampala time. Late bids will not be accepted.**

N°	Issue / question raised	Response
1.	<p>Lot 1- Procurement of software -as -a Service Solution for KIDA Hospital that includes an electronic medical records and community based health insurance scheme management system</p> <p>1. Are you looking for the Enterprise Resource Planning system customized to the workflows of the Hospital or you are looking for a specific Hospital Management System?</p>	<p>- Kindly incorporate this suggestion into your technical proposal.</p>
2.	<p>Lot 2- Procurement of streamline Health Hospital management system Licenses for Kagando Hospital</p> <p>2. In the bid document you mentioned Streamline as the Hospital Management System which has been in use at Kagando Hospital since 2015. Kindly clarify if you are just interested in scaling up with the same solution by adding more members to the CBHI.</p>	<p>- We would like provision of licences as indicated in the tender document</p>