

CLARIFICATIONS

Contract title: Provision of Group Personnel (GPA) Insurance.

Reference: 2800UGA-10243

Please note that the contracting authority will not further respond to any other question as provided for under point 3.3 “Information”. As a reminder, tenders must be **15th April 2026, 2:15 PM**. It must be sent to uga_csc_tenders@enabel.be, Enabel in Uganda, Lower Kololo Terrace, Plot 1b, Kampala, Uganda. **Late bids will not be accepted.**

N°	Issue / question raised	Response
1.	we are inquiring if it requires insurance brokers to take part in the bidding process	Insurance brokers are not permitted to take part in the bidding process. Enabel in Uganda shall work directly with only licenced insurance companies.
2.	Could you please share the technical requirements and all related documentation for this tender	Please refer to section “ Requirements for the services ” on pages 4.7 of the tender document for the terms of reference/technical requirements of this tender.
3.	Please note that Prudential being a Life Assurance Company, we do outsource GPA covers from our General Insurance Partners, Like MUA & Goldstar.	A tenderer may, where appropriate and for a particular contract, rely on the capacities of other entities, regardless of the legal nature of the links which he has with these entities (see details on page 31 of the tender document). In this case, the entities could form an alliance/Joint Venture. However, outsourcing the contract to third parties is not permitted as Enabel in Uganda shall not have any contractual obligations/relationships towards an outsourced entity.
	We also suggest attaching a Natural causes cover (catering for loss of life due to illnesses, an area that GPA doesn't cover) and kindly confirm if you would allow us invite them to undertake the GPA process.	As stated in the tender document, the tenderers are allowed to propose complimentary benefits to the policy cover, if any. Its is therefore upon the tenderer to propose an attractive package for the client
4.	Kindly advise (share) on the BID Terms and details of the Team to be covered	The estimate number of employees on the policy is mentioned in section “ 3.5 Quantity ” of the tender document and the indicative sum insured is mentioned in the financial offer form. The details of staff names and salaries is confidential information and that detail shall be

		shared with the successful contractor only after contract award
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