

MINUTES OF THE COMPULSORY INFORMATION MEETING

Contract title: Public procurement contract for an interactive bulk SMS service from an already existing platform enabling one-way or two-way communication and data collection.

Reference: UGA22008-10143

The compulsory information meeting was held on 17th April 2026 at 10:00 am, Kampala time.

N°	Issue / question raised	Response
1.	Shall the system be hosted by Enabel or by the contractor?	The system shall be hosted by the contractor.
2.	What suffices to be proof of previous assignment?	For each of the assignments listed, the tenderer must provide in the administrative proposal as annexes to this form the certificates of completion/acceptance (statement or certificate without major reservation) and / or any supporting documents (contracts, invoices...) approved by the entity which awarded the contract." (See section 6.2, "Procedural documents-Tender forms."
3.	Should the previous assignment be within Uganda?	No, it is not limited to any location.
4.	Does system functionality on Page 50 imply the architecture of an already existing system?	The tenderer should propose a solution that is relevant to the needs of the Contracting Authority. Enabel is looking to procure services from an existing SMS system (See section 1.2.1, "Technical specifications").
5.	Will the contractor provide a Cloud based system?	Yes, a Cloud based system is required.
6.	Does the contractor need to have a local presence in Uganda?	No, the contractor may not be locally based however when the need arises for physical engagements, the contractor is expected to be present (See section 1.2.2, "Tasks").
7.	Does Enabel have a portal to upload big data documents during submission?	The duly completed and signed tender shall be submitted only by e-mail to: uga_csc_tenders@enabel.be and only as attachments and not via a link to a platform. The files shall be clearly named and structured, labelled

		and submitted in a compressed zip folder clearly marked as “tender + Reference number and title of the tender.” (See section 5.4.2, “Submission of tenders” of the tender document).
8.	Which currency should be used to provide a financial offer?	All prices given in the tender form must obligatorily be quoted in EUROS (See section 5.4, “Preparation and submission of tenders under determination of prices”).