

CLARIFICATIONS

Contract title: Public Procurement for Supply, Installation, Configuration, and Commissioning of JAVS, or a compatible Courtroom Audio-Visual Recording System, for the Industrial Court Fort Portal Branch and Procurement of Scanners and Compatible Optical Character Recognition Software.

Reference: UGA21003-10302

Please note that the contracting authority will not further respond to any other question as provided for under section 3 clause 3 "Further Information". As a reminder, tenders must be received **before 10th September 2026 at 11:00 am Kampala time**. The soft copy bids must be sent to: uga_csc_tenders@enabel.be

Late bids will not be accepted.

N°	Issue / question raised	Response
The technical specification requires an Antivirus/Application Control solution with application allowlisting, authorized inventory, write and ownership protection, dynamic trust sources, lockdown mode, and centralized administration through Trellix ePolicy Orchestrator (ePO). To ensure that our proposed solution and licensing fully comply with the requirement, kindly clarify the following:		
1.	Does the Industrial Court currently have an existing Trellix ePolicy Orchestrator (ePO) environment to which the workstation supplied under this tender is expected to connect and be managed?	NO
2.	If an existing ePO environment is available, should the bidder provide only the required endpoint/Application Control license for the Industrial Court workstation?	Not Applicable
3.	If there is no existing ePO environment at the Industrial Court, is the bidder required to provide the ePO management platform/license in addition to the Application Control license?	NO
4.	Alternatively, would Trellix Application Control deployed in standalone mode on the specified Industrial Court workstation	Not Applicable

	be acceptable, provided that all the other specified application-control, allowlisting and lockdown requirements are met?	
5.	The equipment schedule indicates one (1) Antivirus. Kindly confirm whether this requirement is intended to cover one workstation/endpoint only.	One endpoint Internet Security Licence is needed.
6.	If ePO is required to be supplied by the bidder, kindly clarify whether Enabel expects an on-premises ePO deployment, cloud-based management, or another specific configuration.	Not required
The tender specifies a 65-inch 4K UHD LED display with, among other requirements, IPS panel, webOS 2.0, TruMotion 120Hz, HDMI, USB, LAN, RS-232, optical audio output, 4K upscaling, web browser, screen/content sharing and Wi-Fi. We note that several of these requirements, particularly webOS 2.0, TruMotion 120Hz, Triple XD Engine, Tru-Black Control and certain legacy input interfaces, relate to an older-generation LG display platform and are not commonly available together on current models. To enable us to propose a currently available and professionally supported display suitable for the courtroom environment, kindly clarify the following:		
7.	Operating System: Will a current-generation Smart/Professional Display with a newer version of webOS or an equivalent operating system be accepted in place of webOS 2.0?	Minimum; anything better is welcome
8.	Display Technology: Is IPS panel technology specifically mandatory, or will an equivalent or superior professional display technology be accepted?	IPS should be the minimum; anything better is welcome
9.	HDMI Inputs: The specification appears to refer to both four (4) HDMI ports and three (3) HDMI ports in different sections. Kindly confirm the required number.	(three ports per monitor)
10.	Legacy Interfaces: Are RS-232, component video and composite AV inputs mandatory, or may equivalent	Minimum; anything better is welcome

	modern connectivity and control interfaces be offered?	
11.	Professional Displays: Would a 65-inch 4K professional/commercial display designed for institutional and continuous operation be accepted as an equivalent solution, provided it meets or exceeds the required functionality?	65-inch with 4K display (anything with a minimum of 65 inches and 4 K display is welcome)
12.	Alternative Brands: May bidders propose established professional display brands such as Sony Professional, Sharp/NEC, Panasonic, LG Business, Philips Professional, iiyama, Promark, or other equivalent manufacturers?	They are okay, provided they meet the specifications.
13.	Refresh Rate: Is TruMotion 120Hz specifically mandatory, or will an equivalent or higher refresh rate/motion-processing technology be accepted?	Minimum, but anything higher is welcome
14.	Audio: Kindly confirm whether the specified 20 W, 2-channel audio output is a minimum requirement, allowing displays with higher audio output.	This is our minimum; anything higher is welcome
15.	We intend to propose a current-generation professional display that provides the required 4K resolution, connectivity, content-sharing capability, network/control functionality and reliability appropriate for the Industrial Court Fort Portal Branch courtroom environment.	Minimum, but anything Higher is