CLARIFICATIONS

Contract title: *Provision of Security Services for Enabel Office"*
Reference: 2508MOZ-10234

N°	Issue / question raised	Response
1.	Selection criterion 05 (financial capacity): we are a sole proprietorship (Empresário em Nome Individual) keeping organised accounts under the Mozambican PGC-PE regime, for which a statutory audit is not mandatory. Will Enabel accept financial statements certified by a certified accountant (Técnico de Contas), together with the corresponding tax returns, for the last three financial years?	YES
3.	**2. Performance period** Clause 15 of the Special Contractual Provisions asks tenderers to propose a performance period on calendar days and states that this is an award criterion. However, this is a recurring 24/7 service for one year, renewable for up to four years, and the award criteria table does not include a performance period. Could you confirm how you would like this statement, for example, as the number of calendar days needed to mobilize after notification of award?	This appears to be an oversight in the Special Contractual Provisions. The contract concerns a recurring 24/7 service for an initial period of one year, renewable for up to four years. The overall contract duration is therefore already specified and is not intended to be an award criterion.
4.	**3. Supervisory staff** The final page of the tender document asks for CVs of "the minimum team members listed below (details in 3.5.2)", but no team members or clause 3.5.2 are listed. Could you confirm which supervisory positions require CVs	CVs of the supervisor and the team members ie, the guards.
5.	2. Selection criterion 03 (experience): will Enabel take into account the experience of the company's management and operational team in private security since 2020, as well as similar contracts that are currently ongoing (not yet completed), supported by contracts, invoices and reference letters?	Enabel will assess the company's experience in the private security sector in Mozambique, as required by the Tender Specifications (minimum five years). Similar ongoing contracts may also be considered, provided that the experience already gained can be demonstrated through supporting documents (contracts, invoices,

		payment evidence or reference letters). In such cases, only the period of services actually performed and documented will be taken into account. The experience of management and operational staff alone cannot replace the company's experience required under this selection criterion.
6.	. Deployment: point 2 of the Terms of Reference mentions "1 guard during the day and 2 guards in night shifts", while the background section mentions "two posts in 24h/7". Could you please confirm that the required deployment is 1 guard on duty during the day and 2 guards on duty during the night?	The required deployment is one guard on duty at all times, 24 hours a day, 7 days a week, with an additional guard during the night shift. Accordingly, the deployment shall consist of one guard during the day and two guards during the night, ensuring continuous site coverage.
7.	Are CCTV cameras, intrusion alarms or fire detection systems installed at the premises, to be monitored by the guards (Terms of Reference, point 5 f and g)?	The guards will be monitoring the CCTV cameras, but it is internally controlled by the security advisor. No control of fire detection system by the guards, but they may act as first responder in case of fire, for instances, during the weekends or when no Enabel staff.